

Health and Adult Social Care Select Committee

16 January 2019 – At a meeting of the Health and Adult Social Care Select Committee held at 10.30 am at County Hall, Chichester.

Present: Mr Turner (Chairman)

Dr Walsh	Mrs Jones	Cllr Belsey
Mrs Arculus, arrived at 10.42	Dr O'Kelly	Cllr Boram
Lt Cdr Atkins	Mrs Smith	Miss Russell
Mr Barling	Cllr Blampied	
Ms Flynn	Cllr Neville, arrived at 10.54	

Apologies were received from Mrs Bridges, Mr Petts, Cllr Bickers and Cllr Belben

Absent: Cllr Coldwell

Also in attendance: Mrs Jupp

Part I

36. Declarations of Interest

36.1 In accordance with the code of conduct the following personal interests were declared: -

- Cllr Belsey in relation to item 4a, Response to Recommendations, the response from Sussex Community NHS Foundation Trust, as a governor of Sussex Community NHS Foundation Trust
- Miss Russell in relation to item 4c, Response to Recommendations, the response from the Cabinet Member for Adults and Health as the Chair of the Aldingbourne Trust
- Mr Turner in relation to item 6, West Sussex Safeguarding Adults Board Annual Report 2017/18, as a member of Worthing Borough Council who has received safeguarding training
- Dr Walsh in relation to item 7, South East Coast Ambulance Service Update, as a member of St John Ambulance

37. Minutes of the last meeting of the Committee

37.1 Resolved – that the minutes of the meeting held on 12 December 2018 be approved as a correct record and that they be signed by the Chairman.

38. Responses to Recommendations

38.1 Resolved – that the

- a) Chairman writes to the Secretary of State for Health asking him to clarify his statement regarding community hospitals made at the

Conservative Party conference and refer his response to Sussex Community NHS Foundation Trust and to write to the clinical commissioning groups in West Sussex asking them for their interpretation of the Secretary of State for Health's comments

- b) The Business Planning Group receives an update on deprivation of liberty standards at a future meeting and the Committee is updated on performance/safe indicators at its March meeting
- c) Committee notes the responses and the fact that all relevant parties will be invited to attend the Committee's June meeting where the impact of the Strategic Budget Option decisions regarding Housing Related Support, Local Assistance Network and the Minimum Income Guarantee for Working Age Adults will be discussed

39. Forward Plan of Key Decisions

39.1 The Cabinet Member for Adults & Health agreed to supply the Committee with: -

- approximate figures for the cost of the short breaks services for family and friends and carers (adults) and
- details of the contract arrangements for Community Advice (Citizens Advice) and whether this would mean a reduction in service

39.2 The Committee notes the Forward Plan of Key Decisions

40. West Sussex Safeguarding Adults Board Annual Report 2017/18

40.1 The Committee considered the annual report (2017/18) of the West Sussex Safeguarding Adults Board (copy appended to the signed minutes) which was introduced by Annie Callanan, the independent Chair of the West Sussex Safeguarding Adults Board, who told the Committee that the Board was committed to protecting adults (and those transitioning from children's to adults' services) from all types of abuse and would do this in conjunction with a range of partners. She also highlighted that the Board's data was continuing to improve.

40.2 Summary of responses to Members' questions and comments: -

- The extent of cuckooing in the county would be better known by the Police and was a priority for community safety boards and all agencies
- The increase in the number of safeguarding concerns reported was partly due to better awareness
- Awareness was raised through a website, telephone line and information given to communities and organisations as well as staff training
- The backlog of assessments regarding deprivation of liberty standards was similar to other authorities. The Council was looking at ways to address this without creating a peak of assessments to be done at the same time each year
- The number of safeguarding issues reported in care homes may be large due to multiple reports per individual
- Safeguarding training was in place for staff working in care homes and other settings

- The Board had recently established a Quality Assurance and Safeguarding Information sub-group which would look at safeguarding across all agencies, collecting and analysing data to predict trends
- Safeguarding month in November 2018 focussed on raising awareness in the community
- The Local Government Association will be providing the Board with training on making safeguarding personal
- Staff had their basic disclosure tests updated regularly
- Self-funders and people from out of county would need help from the relevant agencies in choosing a care home

40.3 Resolved that – the Committee

- i. Notes the content of the West Sussex Safeguarding Annual Report 2017/18 and is encouraged by the work done to date and planned for this year, and looks forward to receiving the Board's next annual report later this year
- ii. Asks that the County Council ensures that policies and procedures contain details of recognising the signs of cuckooing
- iii. Asks for the continued raising of awareness of safeguarding reporting mechanisms to the public and throughout partner organisations
- iv. Asks for work to continue to raise awareness amongst self-funders of safeguarding issues at care homes across the county

41. South East Coast Ambulance Service Update

41.1 The Committee considered a report by the Chief Executive and Director Strategy & Development of South East Ambulance Service NHS Foundation Trust (SECAmb) (copy appended to the signed minutes). The report was introduced by Andy Cashman, Regional Operations Manager, who told the Committee that SECAmb was working on a range of actions to improve following disappointing Care Quality Commission (CQC) inspections.

41.2 Summary of responses to Members' questions and comments: -

- SECAmb was set targets for its entire operating area but could produce response time figures for local areas, but if there were a low number of incidents this might skew the results
- Crews based at the Tangmere station was broadly meeting category one and two targets
- At busy times, there was a national agreement that calls could be answered by other ambulance trusts, as part of national resilience arrangements
- Neighbouring trusts can, if required, respond to calls on border if they have availability and are nearer to the incidents
- There were incidents where trusts worked across borders, but most vehicles were based at response posts where there was most need
- The Demand and Capacity review looked at how to get the most appropriate response to patients in the quickest time – two years of investment would be needed to achieve this
- An extra 60 hours capacity per day will be introduced into the West Sussex area over the next two years

- Non-emergency transport was being used for lower category cases
- SECAMB was working with Sussex Community NHS Foundation Trust using special vehicles to respond to falls cases (for treatment and occupational therapy support)
- SECAMB's average response time during the Falls vehicle Pilot was 46 minutes
- In Crawley and Horsham there was a mental health street triage programme involving a paramedic and a mental health nurse who assessed/treated patients or took them to a place of safety – ways are being sought to find the most suitable models for other areas including more rural areas
- From February there would be six mental health nurses in the emergency operations centre – SECAMB would like more multi-disciplinary staff in call centres to help get the best responses for patients
- More whole system funding would allow appropriate alternative responses to ambulances
- The Trust's progress was being monitored monthly by the CQC and NHS Improvement and it was expected to be out of special measures by next year
- There was a detailed Strategic Transformation and Delivery Programme for areas that needed improvement which included detailed work on recruitment and retention and could be brought to the Committee at a later date – workforce strategy was also being discussed by each of the four Sustainability Transformation Partnerships in the area covered by SECAMB
- Recruitment and retention had improved and the Trust was looking at ways to avoid losing staff to other sectors of the NHS – a pilot scheme was taking place in the north of the county where staff were shared on a rota basis with GPs
- There was an action plan in place re bullying – the Trust's Board, senior staff and operational managers were all having training on behaviour standards
- SECAMB has an alliance with West Midlands and South Western Ambulance services based on optimising procurement and value for money
- All trusts in England were working towards a common ambulance design
- SECAMB worked with St John Ambulance on day to day work and specific major events
- The Ambulance Response Programme meant cars were only used for more specialist cases, non-emergency transport was used for cases with lower needs
- SECAMB's fleet used Sat Navs which were updated centrally and were backed-up by map books (which needed to be kept updated)
- Under the Ambulance Response Programme, the clock stops if the patient does not need to go to hospital or, if the patient does, when suitable transport is available – the use of community responders did not stop the clock
- All incidents were categorised according to national guidelines
- Handover times at hospitals had improved, but were still a problem that needed a whole system solution

41.3 Resolved that the Committee: -

- i. Welcomes the update provided by the Trust and plans to move the Trust out of special measures and would welcome sight of the performance improvement plan to do this
- ii. Asks for performance data to be broken down further within clinical commissioning group areas and that this be provided to the Committee with any accompanying explanatory information
- iii. Requests that it receives an update on trials and initiatives for responses to falls and mental health cases at the appropriate time
- iv. Welcomes the offer to see the details of the Trust's plan, as part of the wider Sustainability and Transformation Partnership at a future meeting

42. West Sussex Joint Health & Wellbeing Board Strategy

42.1 The Committee considered the draft West Sussex Joint Health and Wellbeing Board Strategy 2019/24 which was introduced by Anna Raleigh, Director of Public Health, who told the Committee: -

- The Strategy described the role and purpose of the Health & Wellbeing Board (HWB) and the leadership model described how it worked
- The HWB provided democratic accountability for the NHS in conjunction with Healthwatch West Sussex
- The HWB wanted to bring about innovation and improvement by working across organisations and had a new vision for West Sussex to be a great place to live throughout life
- The Strategy was divided into three areas; Start Well, Live Well and Age Well and identified problems and ways to address them
- The HWB understood health and social care issues and transformation initiatives, championed them and embedded them in its strategy and partner organisations
- Consultation on the strategy, which had involved stakeholder groups, clinical commissioning group meetings and reviewing other strategies, had received a lot of feedback and was due to end in January

42.2 Summary of responses to Members' questions and comments: -

- The HWB was developing its relationship with the district and borough councils by holding its meetings in various locations around the county and inviting the local health and wellbeing partnerships to attend
- All Council departments needed to work together to combat social isolation
- Considerable work had been done on sugar reduction – this could be reflected more in the strategy
- The HWB welcomed the focus in the NHS 10 Year Plan on self-management of long-term conditions but felt that more support/information was needed
- Economic, workforce and education strategies needed to be examined to see if they addressed challenges, including employees' mental wellbeing during periods of change to ways of working, especially in the statutory sector which dominated work in West Sussex – the Council wanted to be an exemplar employer so it could then share best practice with partner organisations

- A range of issues was considered for the strategy and prioritised in order of where it was felt most impact could be made – gambling addiction was not in the strategy, but work on this was taking place and it was in the NHS 10 Year Plan
- Use of digital technology such as social media was in place e.g. in work with young people
- The number of smokers, including pregnant women, was higher in areas of deprivation – investment was being made in health and wellbeing hubs re smoking cessation as well as work with pharmacists and acute hospital trusts
- The local maternity system had a smoking prevention plan and nicotine replacement therapy was prescribed for pregnant women
- Work to discourage smoking also took place in schools

42.3 Resolved – that the Committee: -

- i. Acknowledges the significant work that has been undertaken to develop the draft Health and Wellbeing Strategy and asks that
 - a) Sugar reduction be emphasised with action plans across the strategy
 - b) More is included in regard to children’s mental health
 - c) Action plans are included for those with long-term conditions who do not feel supported
 - d) A reference to digital media is included regarding its impact on health and wellbeing and the benefits it can bring
 - e) Other addictions, including gambling, are included
 - f) More is added regarding the benefits of walking and cycling
 - g) The importance of smoking cessation, particularly for pregnant women, is emphasised

43. Date of Next Meeting

43.1 The Committee will next meet at 10.30 on 15 March 2019

The meeting ended at 1.31 pm

Chairman